

Technology Operations

Positions available in all regions: Americas, APAC & EMEA

We drive the resiliency and stability of BlackRock's technology platforms. Our FinTech culture and solutions help distinguish BlackRock as an industry leader in both asset management and innovative technologies. We're responsible for processes required for the end-to-end investment management as well as providing operational support to BlackRock's portfolio management teams and client groups.

Teams you may be considered for:

Platform Engineering

Drives the resiliency and stability of BlackRock's technology platforms. The team is made up of engineers, developers, DevOps experts, business analysts and more, all working to drive innovation in the industry.

Technology Operations

Supports technology businesses by working with cyber and information security, web tech engineering, innovation labs and technology enterprise services.

This function is known for:

- **Fixing difficult problems:** The most critical software and hardware issues come through and stop with us. We're always looking for new solutions and projects to improve the performance, security and resilience of our platform.
- **Stability and Resiliency:** Hurricanes, snowstorms, hardware failure and software bugs all pose a real threat when there are trillions of dollars at stake.
- **Collaboration:** We work with all areas of BlackRock, from developers to relationship managers, to ensure we continue to provide outstanding service as we grow.
- **More than just a team:** It's easy to picture us as a community rather than just a department. When we're not solving some of the most complicated challenges in FinTech, we're coordinating hackathons, team charity days, tech meetups, running groups, table tennis, jigsaw puzzles or video game tournaments and much, much more!
- **Analyzing trends to improve service and client deliverables**
- **Understanding the flow of client, market and fund information across BlackRock and external data providers**
- **Working alongside our systems engineers and UI developers to build the next generation of BlackRock's tools**
- **Proving out and productionalizing scalable infrastructure**
- **Developing tech solutions and providing tech expertise to address business and industry challenges**
- **Leveraging existing tech solutions to enhance the employee experience**

Technology Operations

What will you do as an Analyst?

- Gain exposure to multiple business areas and investment products across the firm
- Be challenged to think innovatively and creatively to solve complex business and operational issues
- Analyze trends in queries to improve client deliverables
- Evaluate systems, processes and procedures for inefficiencies and make recommendations for improvement
- Be part of and develop within a truly global and innovative group
- Take emotional ownership of projects and develop at scale in the enterprise environment used by thousands of users
- Drive process efficiency: Use tools, code and your creativity to evolve our platform..
- Collaborate with users and the product team to craft and implement new features
- Gain a broad understanding of the investment process and the capabilities of Aladdin and BlackRock's enterprise technology stack

What capabilities are we looking for?

- Analytical approach
- Problem-solving
- Project management
- Technical curiosity
- Critical thinking
- Decision making
- Communicating Optimally
- Distilling large amounts of data