Technology Operations

Positions available in: Americas, Europe, and Asia Pacific

Our business has over 3,000 employees across 40+ offices globally and is comprised of 6 different streams, spanning from Data & Artificial Intelligence to Provider Strategy. We are responsible for processes required for the end-to-end investment management process, providing operational support to BlackRock's portfolio management teams and client groups. We also own the day-to-day relationships with external service providers, such as banks and data/index suppliers, ensuring that we optimize BlackRock's relationships.

Our team is known for:

- **Data Analysis**: Providing data services and solutions to support the entire firm, analyzing trends to improve service and client deliverables

- **Information Security**: Leveraging cyber technology to ensure a secure platform through threat and vulnerability management.

- **Technology enablement**: Working alongside our systems engineers and UI developers to build the next generation of BlackRock's tools. Proving out and productionalizing scalable infrastructure

- **Innovative Solutions**: Developing tech solutions and providing tech expertise to address business & industry challenges. Leveraging existing tech solutions to enhance the employee experience

Our business contains two teams:

Tech Platform – Provide best in class employee technology and enterprise infrastructure

- Digital Workplace – Includes 3 core teams – Solutions & Control, Engineering, and Operations – that strive to provide robust and resilient technology solutions to our end users that enhance the employee experience
- Technology Infrastructure – Infrastructure Engineering (ensuring our systems are managed with the highest availability), Infrastructure Operations and Technology Cloud Services
- Web Tech Engineering – Comprised of four core teams that oversee the infrastructure of BLKs external websites, including Platform Engineering, Fund Data & Operations, Content & Operations, and Governance & Policy

InfoSec – Aimed at protecting BlackRock and client information

- Security Assessments – Threat and vulnerability management as well as security risk assessments & advisory / employee awareness
- Architecture & Engineering – Cybertech automation, platform security and architecture, data operations and Cloud operations
- Access & Identity Management – Access provisioning & recertifications, Privileged access management, Segregation of Duties (SoD) / Toxic combinations
- Incident Mgmt & e-Investigations – Incident Management and detection, Threat intelligence, Forensics / eDiscovery, eCrime

BlackRock.

Technology Operations

What will you do as an analyst?

- Gain exposure to multiple business areas and investment products across the firm
- Be challenged to think innovatively and creatively in order to solve complex business and operational issues
- Analyze trends to improve client deliverables
- Evaluate systems, processes and procedures for inefficiencies and make recommendations for improvement
- Be part of and develop within a truly global and innovative group

What capabilities are we looking for?

- Analytical approach
- Critical thinking
- Problem solving
- Project management
- Technical curiosity

BlackRock.